

# Achieve Change Performance

When it comes to change success, performance metrics matter—to practitioners, sponsors, stakeholders and the executive team. Prosci's Achieve Change Performance—one of Prosci's four Model Mastery programs—equips Prosci Change Practitioners with advanced skills for defining, tracking and measuring change performance with the Prosci Change Performance Framework. With this level of insight, you can align stakeholders on what success looks like for the project, make strategic adjustments to your project along the way, and ultimately improve project outcomes.

**Prerequisite:** Prosci Change Management Certification Program or Prosci Change Management Practitioner Program.

## Why Attend This Program?

The Achieve Change Performance program is ideal for practitioners interested in advancing their change management practices with new, performance-related skills. This one-day, deep-dive Advanced Offering that focuses on the Prosci Change Performance Framework enables you to:

- Engage with change leaders to define metrics for measuring change performance
- Assess the requirements for applying the Change Performance Framework on your project
- Monitor and measure change performance to strengthen results and reveal your project ROI
- Benefit from an early warning system to tell you if the change is off track so that you can course-correct
- Demonstrate to senior leaders how you're achieving project objectives and the value of change management to the organization's business objectives

After attending all four Model Mastery programs, you can test your expertise and distinguish yourself with our newest certification: Prosci Certified Advanced Change Practitioner (PCACP).

## Who Is This Program For?

The Achieve Change Performance program is ideal for *experienced practitioners* interested in advancing their change management practices with new skills related to the Prosci Change Performance Framework.

## Learning Objectives

In the intensive Achieve Change Performance program, you learn a performance-oriented approach for driving change success, with advanced knowledge and skills including:

- The three levels of performance for change projects and how the levels are connected.
- The critical success factors for applying the Prosci Change Performance Framework on your project.
- How to facilitate a process to define metrics for measuring organizational and individual performance.
- How to develop approaches to engage your key stakeholders to define, track and achieve change performance.

Have questions?

[Contact us](#) to learn more.

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## Agenda

- Welcome and Connection
- Why Measure Change Performance?
- Introduction to the Prosci Change Performance Framework
- Define Performance
- Define Success
- Extended Break
- Define Impact
- Define Approach
- Track and Adapt Performance
- Achieve Performance
- Next Steps and Close

## Tools and Resources

- One-year subscription to digital content, resources and tools in the Prosci Hub Solution Suite, including:
  - **Knowledge Hub** – Applying the Prosci Change Performance Framework, which includes electronic activity workbook and downloadable resources; also Applying the PCT Model, Applying the ADKAR® Model, and Practitioner Program
  - **Research Hub** – digital versions of *Best Practices in Change Management* – 12th Edition, topical studies, and relevant data across a broad array of topics
- Digital program workbook