

Leading Your Team Through Change for Healthcare Professionals

This specialized program empowers Healthcare leaders with the skills and tools to lead change effectively. Guided by an expert in healthcare change, participants learn how to prepare themselves for change through a series of industry relevant activities. You will learn how to lead your teams through change with consideration for the patient care environment. You will gain practical frameworks and tools to be effective change leaders, while supporting positive patient outcomes. Join peers in building a robust change management practice supporting your healthcare organization's needs.



Who Is This Course For?

Designed to build change competency in anyone who manages employees through change, this program targets front-line supervisors through to senior directors. Please note, this program is not intended for change practitioners or project managers responsible for building change management plans (please see [Prosci Change Management Certification Program](#)).

Learning Objectives

The Leading Your Team Through Change program creates transformational experiences that empower individuals to succeed in change. At the end of this one-day program, participants will:

- Understand foundational change concepts
- Gain insights into best-practice research data
- Be able to apply the Prosci ADKAR® Model to facilitate individual change
- Know how to lead their team through change by embodying the CLARC roles for people managers (communicator, liaison, advocate, resistance manager, coach)
- Have ready access to the robust, in-practice Change Management Guide for Managers

Agenda

Part 1:

- Learn foundational change concepts
- Apply the Prosci ADKAR Model
- Understand best practices in change management
- Prepare yourself for change

Part 2:

- Lead your team through change enabled by CLARC roles
- Effectively communicate and advocate
- Manage resistance and coach employees through transition
- Reinforce change as a liaison and celebrate successes

Course Materials

Participants will receive:

- Program workbook and placemat
- *Best Practices in Change Management – 12th Edition* Excerpt
- *Employee's Survival Guide to Change*
- One-year subscription to digital content, resources and tools in the Prosci Hub Solution Suite, including:
 - Research Hub – *Best Practices in Change Management – 12th Edition*, Applications of ADKAR
 - Knowledge Hub – In-Practice Change Management Guide for Managers

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